

## Charges to contract holders.

Davis & Sons will not charge contract holders except in the case of rent arrears or early termination.

If rent is more than 14 days late.

This default charge will be 3% above the Bank of England base rate, calculated daily, for the period of the arrears, from day 15.

Early Termination (at contract-holder's request). Should the contract-holder wish to leave their contract early, by default, you will still be liable for rent/utilities due under the occupation contract until the start date of the replacement occupation contract.

If problems occur because of a contract holder's neglect or carelessness, the contract holder will be liable for any costs from contractors to rectify those issues (replacement parts plus labour). This includes lost keys which will be charged by the locksmith to replace or pick locks if keys are snapped; drains which have been clogged by sanitary products will be classed as negligence and the contractor will charge you for rectifying at their standard cost. Please let us know if you want numbers to get these issues resolved yourself. This is only in the case of carelessness, loss or neglect. We strongly suggest you take up contents insurance.

Issues at the end of a contract regarding the deposit and any claim against it are found in the booklet supplied at the beginning of your occupation in the Deposit Protection Service guide

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